

APPENDIX D
PRICING AND SERVICES INDEX
(Revised per Amendment No. 1)

Security Services Categories	Customer Discount		
	Small Customer	Medium Customer	Large Customer
DIR Managed IT Security Services			
A. External controlled penetration testing			
1. Scanning	21%	21%	21%
2. Penetration testing	21%	21%	21%
3. WAR Dialing	21%	21%	21%
4. WAR Driving	21%	21%	21%
5. Social Engineering	21%	21%	21%
6. Applications Assessment	21%	21%	21%
B. Security Monitoring and Management Services			
Host and Applications Log Monitoring			
1. Antivirus, email and anti-spam	16%	16%	16%
IT Security Services			
A. Security Governance and Advisory Services			
1. HIPAA Planning and Implementation	18%	18%	18%
2. Texas Administrative Code, Chapter 202	18%	18%	18%
3. Texas Government Code, Chapter 2059	18%	18%	18%
B. Network infrastructure discovery, mapping and inventory services			
1. Connection and configuration	18%	18%	18%
2. Scanning	18%	18%	18%
3. Topology mapping	18%	18%	18%
4. Network utilization and change detection	18%	18%	18%
5. Network forensics and hot fix detection	18%	18%	18%
C. Infrastructure Services			
1. Firewall and VPN policy and architecture review	23%	23%	23%
2. IDS/IPS policy and architecture review	23%	23%	23%
3. Access control/identity management review/integration services	18%	18%	18%
4. Network architecture review	18%	18%	18%
5. Host hardening and secure build development	18%	18%	18%
6. Disaster Recovery plan review, development and telecommunications redundancy	18%	18%	18%
7. High availability architecture review and development	18%	18%	18%
D. Risk and Vulnerability Assessment Services			
1. Perimeter vulnerability scans	18%	18%	18%
2. Perimeter penetration scans	18%	18%	18%
3. Internal network vulnerability assessments	18%	18%	18%
4. Network risk assessments	18%	18%	18%
5. Host vulnerability assessments	18%	18%	18%
6. Host risk assessments	18%	18%	18%
7. Data security assessment	18%	18%	18%
E. Implementation Services			
1. Security product deployment & configuration services	18%	18%	18%
2. Firewall/VPN deployment and configuration services	18%	18%	18%
3. NIDS/NIPS deployment and configuration services	18%	18%	18%
4. HIDS/HIPS deployment and configuration services	18%	18%	18%
5. PKI and access control design and implementation services	18%	18%	18%
F. Incident Response Services			
1. Virus outbreak assistance	18%	18%	18%
2. Ciber attack response assistance	18%	18%	18%
3. Forensic services	18%	18%	18%
4. Remediation services	18%	18%	18%
G. Security Support, Intelligence and Alerting Services			
1. Firewall support services	18%	18%	18%

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